

**Hope Street Margolis Family Center**, a community health, education and recreation resource of Dignity Health-California Hospital Medical Center, has been serving low-income children and families living in the communities of Pico Union, Downtown and South Los Angeles since 1992. Initially established as a collaboration with the University of California, Los Angeles (UCLA), Hope Street exemplifies the mission of Dignity Health, to empower and strengthen families by providing health services, education, and access to community resources through a continuum of care that is multi-cultural and addresses the needs of the whole person. Our mission is to: **Educate Children, Strengthen Families and Transform Our Community.**

### ORGANIZATIONAL OVERVIEW

- Over 5,000 children and parents served annually
- 125 culturally and linguistically diverse staff with professional degrees in social work, psychology, child development, and education
- 75 mentors, tutors, and advisory volunteers
- FY 2018 Budget: \$11.1 million

### Demonstrated Results

#### *Educate Children*

- Preschool children's oral language post-test gains tripled the federal expectation
- 86% of families demonstrated growth in supporting children's learning in the home environment and interactive literacy activities.

#### *Strengthen Families*

- 85% of adult ESL learners made significant gains in reading, writing
- 100% of pregnant women received prenatal care
- 100% of children 0-5 years received comprehensive well-child care exams

#### *Transform Community*

- 71% of parents report that the School Readiness program enabled them to accept a job
- 85% credits School Readiness program with helping them keep a job

### Testimonial

"What Hope Street came in to do was to create a kind of integrated platform, providing a whole variety of resources that the community needed and the families needed, in order to make the family whole, functional and thriving". - Neal Halfon, UCLA Center for Healthier Children, Families and Communities

"I came here when I was 14 years old. When I got involved with Hope Street, I spoke very little English, and for the first two years of high school, I struggled to catch up. I can't begin to tell you how many times I wanted to give up. Hope Street was there for me. And now I am a physician." - Janet Medina, alumni

### Geographic Service Area

- City Council District 1 and 14
- Service Planning Area (SPA) 4 and 6
- Los Angeles County Supervisor District 1



Hope Street Margolis Family Center offers an array of services including early childhood education, family literacy, after-school education and recreation, mental health, home visitation, domestic violence support group, parenting, and family support. In October of 2013, CHMC opened the Hope Street Margolis Family Center, a LEED Certified, 26,500 sf Community Wellness Center with outdoor sports court and community park space.

**Early Head Start** - Funded by the US Department of Health and Human Services, this program serves 288 low-income families with children 0-3 years. EHS offers comprehensive child development and family support services designed to break the cycle of intergenerational poverty and school failure by helping families support and encourage their children's early growth and development.

**After-school Youth Center** - This program offers educational support, academic enrichment, and recreational opportunities to help school-aged youth reach their potential. Students work in small groups and individually with volunteer mentors to complete the homework, read together, and improve on special skills like math and English. The Youth Center has a new computer lab that supports educational activities and special homework assignments. Supervised recreational and social activities include basketball, dance,, arts and crafts, circus arts, and field trips. Our outdoor sports court and adjacent park allows for much need health and wellness and recreation space.

**Family Literacy** – In partnership with Abram Friedman Occupational Center and Los Angeles City College, this program provides parents with literacy training while simultaneously strengthening their child's early development, including language skills, and supporting parents in their role as their child's first teacher. Developed in collaboration with LAUSD, the program integrates early childhood, parenting, and adult education.

**School Readiness** – Hope Street offers full day center-based early childhood education and as needed case management services that prepare children and their families for successful entrance into kindergarten. The program includes a special emphasis on preparing children and their families for the transition to kindergarten.

**Early Childhood Centers** - Our three licensed child development centers, with a strong developmental focus, help to fill our community's urgent need for quality childcare services. Our centers provide full day year-round care for 164 children, ranging in age from 0-5 years, within fully inclusive settings. All of our centers primarily serve low-income families employed in the nearby garment and light-manufacturing district.

**Family Childcare Network** - With funding through the California Dept. of Education, Hope Street has organized a network of 10 licensed family childcare providers who offer developmentally enriched childcare for infants, toddlers, and pre-school aged children. Once licensed, providers participate in intensive, ongoing training and technical assistance activities that ensure high-quality care. This project also has served as an incubator for small family businesses.

**Family Preservation Services**– Supported by the LA County Department of Children and Family Services (DCFS), this program offers an integrated, comprehensive approach to strengthen and preserve families impacted by child abuse and neglect. The program's goal is to prevent foster placement and assure the physical, emotional, social, educational, and spiritual development of children in a safe and nurturing environment.

**Behavioral Health Program** – With funding from the LA County Department of Mental Health, Hope Street established the California Behavioral Health Clinic which provides outpatient mental health, assessment, diagnosis and treatment for children ages 0 – 21 years old and their families. The program has expertise in providing trauma-focused care.

**Wraparound Services** – Jointly funded by the LA County Department of Children Service and Department Of Mental Health, this program provides family-centered child welfare, mental health and family support services: includes intensive intervention to address abusive behaviors, crisis intervention to prevent reoccurrence of abuse, and therapeutic services to address trauma and break the cycle of abuse, ensuring the well-being of children within their families.

***"Health is more than not being sick; it is well-being in mind, body, and community".***

Hope Street Margolis Family Center

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